

Intern in Product management

Belgrade
(2-3 months engagement)

About us

GCOMM is an Australian IT services company offering connectivity, cloud and managed IT services to companies in Sydney, Brisbane, and the Gold Coast through direct and wholesale channels. We partner with leading technology companies like Cisco, Microsoft, VMware, Hitachi, Commvault, and Gartner to deliver services that help our customers run their business with confidence. We've been operating in Australia for almost 25 years and in Belgrade for more than 7. The company is constantly growing, learning and changing to stay at the forefront of technological innovation.

Right now, we are looking for an Intern in Product management to join our growing team in Belgrade to uphold the bringing of a fresh perspective to the company and help to develop revolutionary creative work.

Why should you become an Intern in Product management at GCOMM

- € You will get to experience work in an international IT company, be exposed to fresh ideas and best practices, as well as real functioning and challenges of a product management team
- € There is continuous learning through readily available and inspiring senior colleagues and a mentor, as well as internal documentation and training base, through the work on latest and fast-performing technology and software;
- € You get to be surrounded by awesome, knowledgeable, and passionate colleagues;
- € You will get to do things that are meaningful and gain an appreciation for your contribution;

- € You will successfully uphold the work-life balance through flexible and part-time work hours routine

Responsibilities

As an Intern in our Product management team, you will:

- Work on creating and updating existing documentation related to our products, for both internal and external use
- Assist in product and customer research by scanning through online forums, competition sites, social media and other available means of data gathering to develop insights and understanding
- Work both individually and with mentor in creating content for product training
- Document work procedures as needed
- Gather product data from users and other teams
- Work with technical and operational team to understand product features and capabilities
- Improve quality, quantity and analyze customer data
- Participate in development of success metrics
- Customer facing content development

Requirements

- Final year of Bachelor studies or Master studies; preferably in marketing, communications, economics, organizational sciences, business administration, information technology or other relevant fields
- Interest in developing knowledge and skills in product management, copywriting, data analytics and/or market research
- Having an understanding of modern IT would benefit
- Fluent English language is a must as the product documentation being developed is strictly in English, intended for native speakers
- Well-developed interpersonal, written and oral communication skills
- Strong working knowledge of Microsoft Office
- Positive and responsible person, able and willing to learn fast

How to apply

Did you like this job ad? You think you are an ideal candidate for this position? If yes, please send us your CV and cover letter via email smandic@brandstate.com.au. By sending your application, you agree that its information will be used for the purpose of recruitment and selection. Only shortlisted candidates will be contacted.